

Moscow Metro Apologizes for Tuskaya Station Service

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Moscow metro head Dmitry Pegov

The head of the Moscow metro has apologized to passengers for limited service and overcrowding at the Tuskaya metro station on the dark gray line during the morning rush hour on Monday.

Some of the exits from the Tuskaya station were closed due to renovations, Moscow metro chief Dmitry Pegov said in a statement on the metro's website.

He blamed the glitch on construction workers, saying they failed to complete the repairs on schedule, but added that metro managers were also guilty of failing to fix the problem.

“The necessary organizational conclusions will be made,” Pegov said. “We offer our apologies to the passengers for any inconveniences this has caused.”

Photographs and videos posted online showed the Tuskaya station overflowing with people, as crowds inched their way to exits or to trains.

The overcrowding prompted subway management to have trains pass through the Tuskaya station without stopping on Monday morning, according to Moscow metro tweets.

The metro opened the second exit from the station ahead of schedule to ease the overcrowding. But service was disrupted again around noon, when an “unattended object” was spotted on the station's platform, the metro said via Twitter. The area was cordoned off, and the “object” was inspected and deemed to present no hazard, the metro said.

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