

Aeroflot Makes Up for Mess

By [The Moscow Times](#)

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Aeroflot will fire three top managers and withhold quarterly bonuses from 60 others in a bid to regain customer and investor confidence after a collapse in services in December.

Those quarterly bonuses amount to \$1.5 million, or \$25,000 each, Aeroflot sources told Vedomosti. Deputy general director Vladimir Smirnov, who was responsible for procuring anti-ice solution, flight scheduling chief Konstantin Plotnikov and ground customer service director Alexander Andreyev will be dismissed.

Flights were suspended on Dec. 25 to 28 after freezing rain coated the runways at Moscow's Sheremetyevo airport, Aeroflot's hub. The airline pledged on Monday to pay \$20 million in compensation to passengers affected by the shutdown.

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